# Everest Funeral Concierge Services



## Peace of mind when you need it most



#### Who is Everest?

An independent consumer advocate, Everest is available to more than 25 million individuals across the United States and Canada.

Everest's 24/7 Advisors provide peace of mind and confidence when making difficult funeral related decisions.

Plus Everest Advisors, who are licensed funeral directors, will work with American-Amicable Group of Companies to help expedite the payout of your life insurance.



Expert Advisors available 24 hours a day.

Call 1-800-913-8318

Watch for your Everest
Welcome Package to arrive in
the mail two weeks after your
policy goes into effect.

The Welcome Package contains everything you need to know to get started!

American-Amicable Life Insurance Company of Texas, iA American Life Insurance Company, Occidental Life Insurance Company of North Carolina, Pioneer American Insurance Company, and Pioneer Security Life Insurance Company, are pleased to be associated with this value-added service that empowers individuals who are dealing with funeral related issues.

Funeral Planning and Concierge Services are provided by Everest Funeral Package LLC in conjunction with a policy issued by American-Amicable Group of Companies.



#### 24/7 Advisor Assistance

- · Assist with any funeral related issues
- Serve as a consumer advocate for the family
- Everest is not associated with any funeral home, burial or cremation provider



### **Everest PriceFinder<sup>SM</sup> Research Reports**

• Detailed, local funeral home price comparisons available on-demand via our website.



## Tenzing™

A secure, cloud-based data vault for storing personal information



#### Will Prep

- · Create a Will, Health Care Directive, and Power of Attorney
- Customized legal documents using our online system
- Save, print, and sign



### Online Funeral Planning Tools

- Includes: Personal Profile, 10-Key Decisions Planner, "My Wishes" Planning Guide, and Reference Guide
- · Information stored and maintained in our secure data warehouse



#### **At-Need Family Support**

- Family Assistance and Plan Implementation
  - Communicate the client's Personal Funeral Plan to the funeral home; removing the family from a sales-focused environment
- Provide 24 hour assistance throughout the funeral process
- Negotiation Assistance
- Gather pricing for services and merchandise and present to client in an easy-to read format.
- Negotiate funeral service pricing with local funeral homes





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