

Your Opinion Matters—

YOUR BEAT MATTERS—Your Pulse

Your Engagement Matters

1. Did I resolve your issue to your satisfaction?
2. Have I been polite and friendly?
3. Did you enjoy this customer service experience with us today?
4. How would you describe your customer service experience with us in a few words?

Based off this information, because your opinion matters, I'm reach out a company, I'm affiliated and I'm allow you to quickly voice your opinion. Is that ok?